

## Agreement Highlights

### HP Desktop Products

- ProDesk Desktops
- EliteDesk Desktops
- Z Workstations
- ProOne & EliteOne All-in-One Desktops
- Thin Clients

### **Other Products**

- Accessories
- [Ergonomic Solutions](#)
- [Monitors](#)
- [Networking](#)
- [Mobile Carts](#)
- [Printers](#)
- [Projectors](#)
- [Scanners](#)
- [Smart TVs](#)
- [Servers](#)
- [Storage](#)
- [Interactive Whiteboards](#)

### HP Mobile Products & Laptops

- ProBook Laptops
- EliteBook Laptops
- ZBook Mobile Workstations
- Tablets & 2-in-1 PCs
- [Chromebooks](#)



For additional product details contact your [Compugen Executive](#).



### **Services**

- Asset Management
- White Glove Services
- Planning and Configuration Services
- Image Management
- Lifecycle Management Services
- Managed Deployment Services

### **Customer Learning Opportunities**

- Professional Development Customer Technology Tour
- Early Evaluation Program
- Technology Proof of Concept (POC) Program
- HP Learning Studios
- HP Technical Support Tools
- Quarterly Newsletter



## Customer Support

### **OECM**

Dedicated Customer Support Team to help set up and manage your business requirements, performance management & reporting.

### **Compugen**

Dedicated Account Team.  
Easy access to Compugen Customer Care and technical support by phone, online chat or email.

## Agreement Highlights

### Efficient Customer Focused Ordering and Logistics

- Access to Compugen convenient and easy-to-use, online portal, "eMerge"
- Flexible delivery options
- Co-ordination of logistics and site access
- Unpackaging and installation of new and redeployed hardware

### Sustainability

- Compugen's Green4Good Program helps customers dispose their IT equipment environmentally responsibly and eliminate asset disposition costs.
- End-of-life equipment is either resold or 100% recycled.
- Net gains from resold products are turned into support-cash and/or new technology products/services-for your chosen charities.

### Master Agreement

- **For a copy of the Master Agreement, please contact [Customer Support Team](#).**

### Performance Management

- OECM and Compugen have established a performance management scorecard with KPI and SLA metrics. More details available in the Master Agreement.

## Agreement Term

**Effective Date:** March 1, 2017

**Expiry Date:** November 1, 2025 (Note: there are no extension periods remaining)

**For more detailed information on Compugen's End User Computing Devices and Services, visit our [EUC Agreement page](#).**

### Contact Us:



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