



AGREEMENT HIGHLIGHTS

Pest Control and Related Services

OECEM #2023-440

Item	Description
Agreement Term	<p>Effective Date: December 29, 2023.</p> <p>Initial Expiry Date: December 28, 2028.</p> <p>Optional Extension(s): An option in favour of OECEM to extend the Master Agreement for three (3) additional years.</p>
Pest Control Services Available Through These Agreements	<p>Prevention and Control Services:</p> <ul style="list-style-type: none">• Integrated Pest Management (IPM) approach (e.g., inspections, prevention, education) utilizing effective, safe and humane solutions; including a combination of non-chemical methods, exclusion and habitat modification strategies as appropriate• Determining the most appropriate intervention to control pests; recommending cost effective and environmentally friendly treatment plan• Providing Services for interior and exterior areas (e.g., wasps/bees nests; coordination of the re-location of bee hives as per the Bees Act, mice and rat control); all devices shall be concealed from view, placed in protected areas• Recommending integrated pest exclusion programs; including physically blocking of pest access points (e.g., cracks in foundation, missing screens on vents, door sweeps); adjusting sanitation and cleaning products, employee training on how to reduce pest conducive conditions• Identifying as appropriate habitat modification prevention processes that will create pest-proofing measures (e.g., reducing food sources, eliminating available water)• Attending Customer’s sites and documenting site visits (e.g., log book) and ensuring that the Supplier’s team members are professional, courteous and are identifiable by the Customer when on site• Offering a range of programs (e.g., quarterly, annually) including monitoring, number and nature of visits, treatment monitoring results and recommendations for using pest control techniques to suppress pest populations in an effective, economic way designed to promote environmental stewardship• Providing a process for Customer’s when planning and managing sites to prevent pest problems and for deciding when and how to intervene when pest problems occur

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<p>Pest Control Services Available Through These Agreements</p>	<p>On-Demand and Emergency Pest Control Services:</p> <ul style="list-style-type: none"> • The agreements provide on-demand and emergency pest control services which may include a sudden increase in a previously controlled pest infestation; an infestation that poses a significant threat to the Customer’s occupants' health and safety or a potential to cause serious property damage; a sudden infestation of pests that causes an area of the site/building to become unusable • From time to time, the Customer may request emergency or one-time demand Services to manage pest infestation issues <p>Customer Reports:</p> <ul style="list-style-type: none"> • Status/analysis report, noting current and potential problem areas, typically provided to the Customer’s point of contact upon initial assessment or as requested • Documenting inspection findings and proposed control methods, including detailing the pest problem, the date, arrival time, location, the severity (normal or emergency), the action taken, and follow-up monitoring information • Reports provided during monthly/quarterly monitoring visits, including recommendations (e.g., debris removal or cleaning required prior to Supplier’s next visit) <p>Warranty Coverage Services:</p> <ul style="list-style-type: none"> • Services are warranted free from defects in material and workmanship for a minimum of ninety (90) days (e.g., demand Services) if not covered under other agreed-upon programs established between the Supplier and the Customer • Services will be performed in a professional manner in accordance with applicable industry standards <p>Other Services:</p> <ul style="list-style-type: none"> • Licensed Service operators and equipment, as required, at locations identified by the Customers for trapping and removal of wildlife (e.g., snakes, squirrels, chipmunks, skunks, raccoons, feral cats, feral dogs, bats coyotes) • Inspecting, assessing and diagnosing the invasive species to determine the level of the current and potential future points of entry, the scope of damage to the property, identification of access points, development of a strategy for removal and, clean up procedures • The Supplier and Customer shall mutually agree on other Services and applicable Rates

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Awarded Supplier Partners	Awarded Supplier Partners
	1) Abell Pest Control Inc.
	2) Brodies Property Services
	3) EnviroPest Inc.
	4) Homepro Pest Control
	5) Nor West Pest Control
	6) Orkin Canada
	7) Pest Control Plus Inc.
	8) Professional PCO Services Inc. (PRO PCO)
	9) Safe Guard 24/7 Inc.