oecm AGREEMENT HIGHLIGHTS

Professional Security Guard Services OECM #2024-476

Item	Description
	Effective Date: April 4, 2025.
Agreement Term	Initial Expiry Date: April 3, 2030.
	Optional Extension(s): OECM has the option to extend the Agreement for up to two (2) additional years.
	The agreement will offer OECM customers professional security guard services to ensure the safety and protection of all personnel, visitors, property, and assets at the Customer's premises as specified. The services shall align with industry best practices and meet the following requirements including, but not limited to:
	Security Guard Services:
Services Available Through This	 Guard Deployment Patrol Service Access Control Emergency Response Surveillance and Monitoring Incident Reporting Customer Service
Agreement	Personnel Requirements:
	Licensing and Training - All security personnel must hold a valid Ontario Security Guard License as well as: Ontario G Class Driver's License CPR (Level C) Standard First Aid with AED Use of Force WHMIS/GHS Non-Violent Crisis Intervention Mental Health First Aid (CMHA) Suicide Intervention (CMHA – ASIST) Background Checks Uniforms, Vehicles, and Equipment Supervisory Oversight

Item	Description
Services Available Through This Agreement	Technology and Innovation:
	 Use of surveillance and monitoring systems such as CCTV cameras and alarms Incident tracking and reporting software Mobile apps or tools for patrol logging and real-time communication
	Administrative and Reporting Requirements:
	 Development of a site-specific security plan for each customer site/facility Attendance of period review meetings with the customer to discuss performance and improvements If required, submission of performance reports based on Key Performance Indicators (KPIs) to the customer such as incident frequency and resolution times, patrol completion rates, and compliance with service schedules
	Special Services:
	 Scale up of service for special events, construction projects, or temporary security needs Provision of additional staff or adjustment of schedules, if necessary, with minimal notice
	Please refer to Schedule 1 – Resources and Supplementary Provisions and Rates of the Master Agreement for a full description of all Professional Security Guard Services.
Awarded Supplier Partners	Awarded Supplier Partners
	1. ASP Security Services
	2. Best Guard Security Inc.
	3. G Force Security Inc.
	4. Paladin Security Group Ltd.
	5. Sector Security Solutions Inc.
	6. Securiwatch Services Inc.