

AGREEMENT HIGHLIGHTS

Janitorial and Cleaning Services

OECM #2025-484

Item	Description
Agreement Term	Effective Date: December 10, 2025.
	Initial Expiry Date: December 9, 2030.
	Optional Extension(s): One period of up to three (3) additional years.
Janitorial and Cleaning Services Available Through This Agreement	<p>Janitorial Services:</p> <ul style="list-style-type: none"> • Customized site-specific services programs providing a comprehensive range of cleaning techniques and solutions suitable for multi-purpose buildings and environments with diverse and complex cleaning needs • Providing a variety of services such as scrubbing, stripping and sealing of floors, carpet cleaning, cleaning of blinds, offices, meeting room furniture inclusive of chairs, high dusting, cleaning of walls, doors • Maintaining floor surfaces by sweeping dry or wet mopping or power operated equipment • Maintaining carpeted floor areas by vacuuming, stain removal, shampooing, by using power operated equipment • Performing cleaning and disinfecting tasks on washroom fixtures by using correct cleaning supplies. Replenishes appropriate washroom supplies • Cleaning and washing blackboards and whiteboards, ensuring adequate supply of chalk, and cleaning brushes • Dusting office and classroom furniture, washing interior windows and walls by using correct cleaning supplies ensuring a neat, clean working environment for users • Housekeeping services (e.g., student residences, apartments, suites) ranging from routine to deep cleaning Services (e.g., space turnover for new tenant) • Dusting, vacuuming, mopping of common areas, private units, student dorms and apartments • Restocking bathroom supplies, sanitizing kitchens and bathrooms and other high touch surfaces to ensure cleanliness and hygiene • Providing full-Service cleaning of lobbies, hallways, restrooms and floor care (e.g., shampooing, floor polishing) • Hoteling services (e.g., changing linens) during summer months or holiday periods when dorms are rented

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Janitorial and Cleaning Services Available Through This Agreement	<ul style="list-style-type: none"> • Providing all the labour, necessary supplies, and equipment to appropriately carry out the scope and specifications as agreed upon with the Customer • Deploying trained cleaning personnel to Customer specific sites/locations • Supplying all supplies while adhering to Customer specific principles of sustainability • Being flexible in utilizing the Customers supplies if required • Providing flexible Service delivery during the day, evening, and 24/7 in some cases as Customers sites or campuses may be closed for statutory holidays or seasonal terms • Ensuring sufficient personnel levels to handle Customer's routine operations, special events, and emergencies • Ensuring the premises, equipment and facilities are maintained in a condition satisfactory to the Customer during provision of regular Services and following the specified cleaning frequencies outlined by the Customer <p>External Services:</p> <ul style="list-style-type: none"> • Supporting the Customer's recyclable programs, ensuring that recyclable waste is collected and separated in the designated locations, while also removing all other waste in designated locations as scheduled including all loading docks and refuse areas (surrounding the Customer's trash bins and trash containers) are to be monitored and kept in a clean condition, free of any debris and garbage • Providing garbage removal, snow shoveling of entrances and exits, as well as window cleaning • Ensuring sidewalks/entrances of the building are swept and cleared of dirt, debris (e.g., cigarette butts) <p>Supplies and Equipment:</p> <ul style="list-style-type: none"> • Provision of supplies and equipment services including new supplies and well-maintained equipment (e.g., floor scrubbers, mops, brooms, carts, washer/dryer) • Utilization of supplies that should be Green Seal, Ego or UL Environment ("EcoLogo") certified and/or meet similar multi-criteria sustainability standards for cleaning and janitorial supplies, 100% biodegradable ingredients, without dyes or perfumes, and not tested on animals • Supplies (e.g., consumables including cleaning solvents and materials, paper towels, clothes, scrub brushes, sponges) shall adhere to environmental standards <p>Green Cleaning Practices:</p> <ul style="list-style-type: none"> • Green cleaning practices, where green cleaning seeks to protect human and environmental health • Reducing the toxins and hazardous materials in cleaning supplies and by minimizing product packaging and waste • Providing certified green cleaning products and methodologies to help reduce air and water pollution while providing safer working conditions

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Janitorial and Cleaning Services Available Through This Agreement	Technology and Innovation Services: <ul style="list-style-type: none">• Collaborating with the Customer to modify the cleaning standards and services specifications over the course of the term of the Customer Supplier Agreement to ensure any identified improvements in cleaning techniques, methods, scheduling, standards (e.g., APPA) or according to the specific level of service prescribed by the Customer• Identifying and proactively recommending opportunities for operational efficiencies through the adoption of new technologies, automation, processes that may enhance the service delivery or reduce cost.																			
	Specialized and On Demand Services: <ul style="list-style-type: none">• Special events such as when the Customer’s locations and services are provided to external clients, such as catered events• Customer events that use the gymnasium for external/internal tournaments or special events and graduations• Addition of personnel or enhanced services at the request of and in agreement with the customer• Other on demand services may include, but not limited to construction cleanup, fire damage cleanup, graffiti removal, water damage cleanup, window cleaning																			
Awarded Supplier Partners	<table><tr><th>Awarded Supplier Partners</th></tr><tr><td>1. ANK Maintenance Services</td></tr><tr><td>2. BEST Service Pros Ltd.</td></tr><tr><td>3. C&W Facility Services Canada Inc.</td></tr><tr><td>4. Commercial Cleaning Services</td></tr><tr><td>5. Connect Building Services Inc.</td></tr><tr><td>6. Dexterra</td></tr><tr><td>7. Elite Facilities Group</td></tr><tr><td>8. Evripos Janitorial Services Inc.</td></tr><tr><td>9. Facility Network (an iCheck Company)</td></tr><tr><td>10.Green Maples Environment Inc.</td></tr><tr><td>11.GrimeCleaners</td></tr><tr><td>12.Hallmark Housekeeping Services Inc.</td></tr><tr><td>13.ICS Clean Inc.</td></tr><tr><td>14.Impact Cleaning Services Inc.</td></tr><tr><td>15.ION Facility Services Inc.</td></tr><tr><td>16.JMML Services Go2You - Eclat Propre Cleaning</td></tr><tr><td>17.K&D Cleaning & Staffing Services Ltd.</td></tr><tr><td>18.Monarch Professional Cleaning Services Ltd.</td></tr></table>	Awarded Supplier Partners	1. ANK Maintenance Services	2. BEST Service Pros Ltd.	3. C&W Facility Services Canada Inc.	4. Commercial Cleaning Services	5. Connect Building Services Inc.	6. Dexterra	7. Elite Facilities Group	8. Evripos Janitorial Services Inc.	9. Facility Network (an iCheck Company)	10.Green Maples Environment Inc.	11.GrimeCleaners	12.Hallmark Housekeeping Services Inc.	13.ICS Clean Inc.	14.Impact Cleaning Services Inc.	15.ION Facility Services Inc.	16.JMML Services Go2You - Eclat Propre Cleaning	17.K&D Cleaning & Staffing Services Ltd.	18.Monarch Professional Cleaning Services Ltd.
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	19. Niagara Scrubbers Cleaning Inc.
	20. Northern Star Janitorial Services
	21. Power Cleaners PowerPro Facility Services
	22. Reliable Cleaning Services
	23. Scandinavian Building Services Ltd.
	24. ServiceMaster Clean of Western Ontario
	25. SPEICO
	26. SQM Integrated Facility Services / SQM Janitorial Services Inc.
	27. Sunshine Building Maintenance
	28. TBM Service Group Inc.
	29. United Services Group